

# UMAMICHAT TERMS OF SERVICE

Last Updated: 11 Mar 2025

## 1. INTRODUCTION

These Terms of Service ("Terms") constitute a legally binding agreement between you and UMAMI CHAT LTD. ("UmamiChat," "we," "us," or "our"), a company incorporated in the United Kingdom. By accessing or using our AI companion service (the "Service"), you agree to be bound by these Terms.

## ELIGIBILITY AND GEOGRAPHIC RESTRICTIONS

**\*\*2.1 Age Requirement.\*\*** You must be at least 18 years of age to access or use the Service. By using the Service, you represent and warrant that you are at least 18 years old.

**\*\*2.2 Geographic Restrictions.\*\*** Despite being incorporated in the United Kingdom, we DO NOT provide the Service to users located in or residents of the United Kingdom due to local age verification regulations. By using the Service, you represent and warrant that you are not accessing the Service from the United Kingdom and are not a UK resident. We reserve the right to terminate accounts and block access for users determined to be accessing from restricted jurisdictions.

## 3. SERVICE DESCRIPTION

**\*\*3.1 AI Companions.\*\*** UmamiChat provides AI-powered virtual companions designed for fantasy-based conversations and interactions. Our companions utilize artificial intelligence to engage in personalized conversations.

**\*\*3.2 Entertainment Purpose.\*\*** The Service is provided for entertainment purposes only. AI companions are not real persons and are not substitutes for professional advice, therapy, or human relationships.

## 4. USER ACCOUNTS

**\*\*4.1 Account Creation.\*\*** You may need to create an account to access certain features. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

**\*\*4.2 Account Information.\*\*** You agree to provide accurate, current, and complete information during registration and to update such information to keep it accurate, current, and complete.

## 5. EMBERS SYSTEM AND PAYMENTS

**\*\*5.1 Embers.\*\*** Our Service utilizes a virtual currency called "Embers" to facilitate AI companion interactions. Embers are consumed when receiving responses from AI companions.

**\*\*5.2 Purchases.\*\*** All purchases of Embers are final and non-refundable except as required by applicable law. Prices are subject to change without notice.

**\*\*5.3 Subscription Services.\*\*** If we offer subscription options, you authorize us to charge the applicable recurring fees to your selected payment method. Subscriptions automatically renew until canceled.

**\*\*5.4 Suspension and Termination.\*\*** If your account is suspended or terminated for violation of these Terms, any remaining Embers will not be refunded.

## 6. ACCEPTABLE USE AND CONDUCT

**\*\*6.1 Prohibited Activities.\*\*** You agree not to:

- Use the Service to engage with content involving minors or depictions of minors
- Attempt to bypass any geographic or content restrictions
- Use the Service to promote illegal activities
- Harass, abuse, or harm others, or to promote hate speech
- Impersonate others or misrepresent your affiliation
- Use automated systems or scripts to access the Service
- Attempt to probe, scan, or test the vulnerability of the Service
- Interfere with the proper functioning of the Service

**\*\*6.2 Content Restrictions.\*\*** While the Service allows exploration of mature fantasy content, certain content is strictly prohibited, including but not limited to content involving:

- Minors or characters depicted as minors
- Non-consensual activities
- Extreme violence or gore
- Content that violates applicable laws

## **7. INTELLECTUAL PROPERTY**

**\*\*7.1 Our Intellectual Property.\*\*** The Service, including all content, features, and functionality, is owned by UmamiChat and is protected by copyright, trademark, and other intellectual property laws.

**\*\*7.2 AI-Generated Content.\*\*** You own all rights to the AI outputs generated through your interactions with our companions. UmamiChat claims no ownership rights to the content of conversations between you and AI companions.

**\*\*7.3 User Content.\*\*** You retain all rights to original content you create and share through the Service. We do not claim the right to use any text content you generate or the content of your conversations.

## **8. DISCLAIMERS AND LIMITATIONS OF LIABILITY**

**\*\*8.1 Service Provided "As Is."\*\*** The Service is provided on an "as is" and "as available" basis without warranties of any kind.

**\*\*8.2 Disclaimer of Warranties.\*\*** We expressly disclaim all warranties, whether express or implied, including warranties of merchantability, fitness for a particular purpose, and non-infringement.

**\*\*8.3 Limitation of Liability.\*\*** To the maximum extent permitted by law, UmamiChat shall not be liable for any indirect, incidental, special, consequential, or punitive damages resulting from your use or inability to use the Service.

**\*\*8.4 Cap on Liability.\*\*** In no event shall our total liability to you exceed the amounts paid by you to UmamiChat during the twelve months preceding the claim.

## **9. TERMINATION**

**\*\*9.1 Termination by You.\*\*** You may terminate your account at any time by sending an email to support@umami.chat with your termination request.

**\*\*9.2 Termination by Us.\*\*** We may terminate or suspend your account and access to the Service at any time, with or without cause, and without prior notice or liability.

**\*\*9.3 Effect of Termination.\*\*** Upon termination, your right to use the Service will immediately cease. All provisions of these Terms which by their nature should survive termination shall survive.

## **## 10. CHANGES TO TERMS**

We may modify these Terms at any time. If we make material changes, we will provide notice through the Service or by other means. Your continued use of the Service after such modifications constitutes your acceptance of the revised Terms.

## **11. GOVERNING LAW AND DISPUTE RESOLUTION**

**\*\*11.1 Governing Law.\*\*** These Terms shall be governed by and construed in accordance with the laws of the United Kingdom, without regard to its conflict of law provisions.

**\*\*11.2 Dispute Resolution.\*\*** Any dispute arising from these Terms shall be resolved exclusively in the courts of the United Kingdom.

## **12. MISCELLANEOUS**

**\*\*12.1 Entire Agreement.\*\*** These Terms constitute the entire agreement between you and UmamiChat regarding the Service.

**\*\*12.2 Severability.\*\*** If any provision of these Terms is found to be unenforceable, the remaining provisions will remain in full force and effect.

**\*\*12.3 No Waiver.\*\*** Our failure to enforce any right or provision of these Terms will not be considered a waiver of such right or provision.

**\*\*12.4 Assignment.\*\*** You may not assign these Terms without our prior written consent, but we may assign these Terms without restriction.

## **13. CONTACT US**

If you have any questions about these Terms, please contact us at: [support@umami.chat](mailto:support@umami.chat)

By using UmamiChat, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service.